

# SoloProtect<sup>®</sup> ID Quick Start Guide



# 1

## Charging

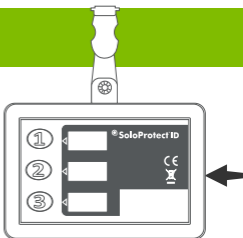
### Function:

Keeps the SoloProtect ID battery fully charged.

### How to use:

Insert the SoloProtect ID charger lead into the indicated Micro USB socket. The battery symbol and LED will start to flash. When fully charged the battery symbol will show full and the LED will display a constant green light.

- Minimum two hours charging required to reach full charge.
- Placing on charge will disable functions on the unit.



## 2

# Turning On/Off

### Function:

Turns the **SoloProtect ID** On or Off.

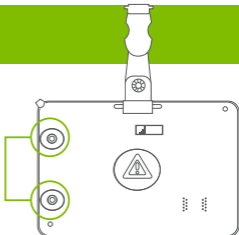
### How to use:

Press highlighted buttons simultaneously until you feel a vibration.

**On** – You will feel one vibration and the **SoloProtect ID** will then go through a symbol, light, vibrate and tone sequence.

**Off** – You will feel two vibrations.

- The device is switched on when removed from charge.
- When turned on, **SoloProtect ID** will attempt to obtain a Geolocation fix as part of the boot-up sequence. See section 8 for more information.



# 3

## Device Check

### Function:

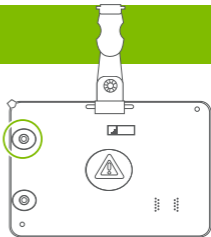
Check network coverage and battery strength before working alone.

### How to use:

Press the highlighted button for two seconds to initiate a 'Device Check'. The LED lights and display symbols will flash red before settling on green, amber or red to indicate network coverage and battery strength (can take up to 20 seconds).

Once complete, the device will obtain a Geolocation fix denoted by a symbol on the display, and blue, flashing LEDs. See section 8 for more information.

- Do not rely on SoloProtect ID if either battery or signal displays red.



# 4

## Amber Alert

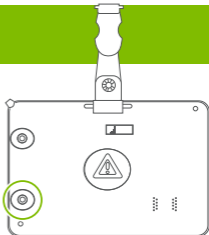
### Function:

Use 'Amber Alert' to pre-record details of your location and/or to initiate an amber timer\*.

### How to use:

Press the highlighted button until you feel three short vibrations. When the LED lights and display starts to flash, you should commence recording. The display will go solid amber informing you only ten seconds recording time is remaining before the call is ended.

\* Amber timer is not a standard set up option.



# 5

## Red Alert

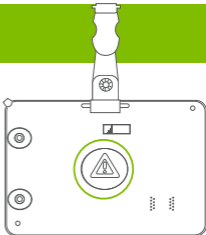
### Function:

Use 'Red Alert' any time you feel your personal safety is being compromised\*.

### How to use:

Press the highlighted button for two seconds until you feel three short vibrations and the alert symbol is shown. This will mean the 'Red Alert' has been activated and the call is connected. To cancel a 'Red Alert', advise the Alarm Receiving Centre you are safe before pressing the button again until you feel two longer vibrations.

\* Check with your employer regarding the exact set up of 'Red Alert'.



# 6

## Incapacitation Alarm

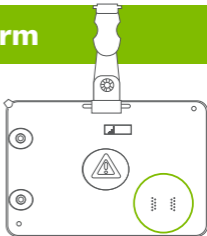
### Function:

Incapacitation detection is used to raise an alert if you have fallen or collapsed\* - **SoloProtect ID's** two-way audio allows an operator to talk directly to a user.

### How to use:

**SoloProtect ID** will detect an Incapacitation scenario and go through a pre-alert phase. Moving the **SoloProtect ID** cancels this. If the pre-alert isn't cancelled then an Incapacitation 'Red Alert' is raised.

- Don't leave unit on and unattended as this may raise a false activation.
- \*Check with your employer whether this feature is enabled on your device.





## Rip Alarm

### Function:

Raises an automatic 'Red Alert' if the SoloProtect ID is forcibly removed from a user when worn on a lanyard.

### How to use:

If SoloProtect ID is forcefully pulled from the user the device will go into 'Red Alert'.

- Alternatively if you do not want to be discreet in raising a 'Red Alert', you can manually pull the pin out of the device.





## 8

## Geolocation (via GNSS)

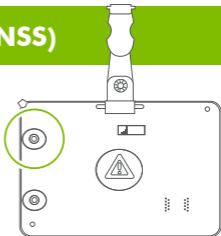
**Function:**

In conjunction with 'Device Check', use to update your location.

**How to use:**

After completing a 'Device Check' the LED will flash blue and show a Geolocation display symbol, before going solid blue with a short vibration when a fix is found – can take up to two minutes.

- It is difficult for any device to perform a location fix when indoors.





## Multi-Function Buttons

### Function:

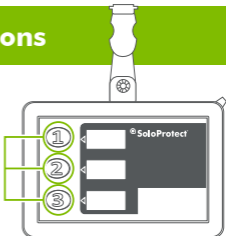
Each button can be defined to make an audio call or to trigger an SMS text message to a pre-defined contact\*.

### How to use:

Press one of the highlighted buttons, specific to each contact to call or trigger an SMS text\*. The blue LED will flash during a call. Press the button again to cancel the call.

- \* 'Multi-Function Buttons' are not for use in an alarm situation.

\* Check with your employer regarding the exact set up.



# Essential Care and Maintenance

- Regularly use the 'Device Check' function. It will display two alternating red flashing lights if there is a problem.
- Leave regular 'Amber Alert' messages.
- Keep your **SoloProtect ID** clean and avoid unnecessary knocks or drops.
- **SoloProtect ID** is not waterproof; avoid exposure to rain or other wet conditions.
- If you wear your **SoloProtect ID** on a lanyard, remember to check the lanyard plug regularly and replace it whenever it becomes damaged.
- Charge your **SoloProtect ID** every 24 hours if possible.



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