Discretion and immediacy when it matters most.

At the push of a button, the SoloProtect ID will make an audio call to the Monitoring Center – linking a lone worker with 24/7/365 support, should they be on the receiving end of verbal abuse or physical aggression. Incapacitation technology will also detect non-movement indicated by a trip, slip or fall, raising the alarm automatically if a lone worker cannot request help by themselves.

SoloProtect ID is equipped with Geolocation technology, allowing an operator to confirm a worker’s location in the event of a ‘Red Alert’. A confirmed location is vital to the worker when the Monitoring Center is requesting emergency assistance.

Monitoring Center
Providing a dedicated full-service monitoring and response solution able to quickly dispatch emergency services if needed. Staffed with our highly trained operators, 24/7 and 365 days a year.

Discreet Design
Delivering peace of mind to lone working personnel through its simple to use design. SoloProtect ID can send Geolocation and alerts subtly, without reaching for another device, when discretion matters.

Incapacitation Detection
SoloProtect ID will detect tilt and non-movement, consistent with a worker being incapacitated. This will facilitate an automatic Incapacitation Alarm raised with the Monitoring Center.

Multi ‘Red Alert’ Activation Options
Activating ‘Red Alert’ initiates an audio communication channel to the Monitoring Center. The ‘Red Alert’ will automatically send the latest Geolocation coordinates to our Monitoring Center for emergency services.

Accurate and Fast Geolocation
Providing protection for employees through a single device with built-in Geolocation for emergency services.

Always in Touch
Mobile phone (GSM) technology will connect a user to our highly trained operators at the push of a button – where audio is assessed and recorded for future use.

Contact us:
Sales.US@SoloProtect.com
866-632-6577
www.SoloProtect.com
How It Works

Meet Sarah

Like many, Sarah often works alone and unsupervised, and as a result faces social risks whilst at work. Sarah is a lone worker.

Protect your lone workers, and keep them safe with SoloProtect ID. Reliable, proven technology.

Status Check

The ‘Status Check’ function allows you to leave a short voicemail message using the SoloProtect ID. This allows users to provide valuable background information about where they are, the activities being carried out and any apparent or potential risks when working alone. Its use forms part of a user’s dynamic risk assessment.

Red Alert

The ‘Red Alert’ function on the SoloProtect ID is a 24/7/365 facility for a lone worker feeling in distress, in danger or if injured or seriously ill. It’s designed to give peace of mind should the worst occur. The ‘Red Alert’ function opens an audio connection from SoloProtect ID to our Monitoring Center.

Monitoring Center

The SoloProtect Monitoring Center is a purpose built and dedicated lone worker alarm handling environment. The Monitoring Center uses the latest alarm handling technology, ensuring that audio alarms from a lone worker are presented to our operators quickly and efficiently. Every second counts in a genuine ‘Red Alert’ situation; so enabling a highly trained operator to listen to, assess, and record, the lone worker alarm as soon as possible is imperative.

Help is on the Way

Should a lone worker require further assistance, a trained Monitoring Center Operator will escalate your call accordingly. Whether you need medical support, Police assistance or further monitoring, you can rest assured that while you deal with the immediate threat, you’re receiving the necessary support.